

*Lyn Gardiner
Spring, Texas*

December 29, 2004

Southwest Roofing
11745 Jones Road
Houston, Texas 77070

Attn: Gene Russo

Dear Gene

I had to let you know how much I appreciate the work that you and your crews did for me at my home in Cypresswood.

It is not often these days that you get what you pay for.....it is unbelievable when you get "more" than you thought you were going to get.

All I heard about when I started thinking about getting my roof and siding redone was all of the "shysters", roofing companies that disappear, and people who simply take the money and don't show up.

You were always professional and showed concern about my needs.

The roofers worked through some pretty tough weather conditions and added a lot of extra precautions and additions in areas where I had roof problem areas before.

The siding & paint crew continually amazed me by the concern & pride that they showed in their work.....they replaced a lot of trim & siding areas.....that I did not realize you were going to include.

My neighbors are all impressed with my "new" home. They were all amazed at how fast, clean and "neighborhood friendly" that both of the crews were.

You were recommended to me by my insurance agent two years ago. You can bet that I will be recommending you and Southwest Roofing to all of my friends and for anyone who mentions any kind of home repair that they may have a need for.

Best Wishes for a Happy New Year!!

Lyn Gardiner